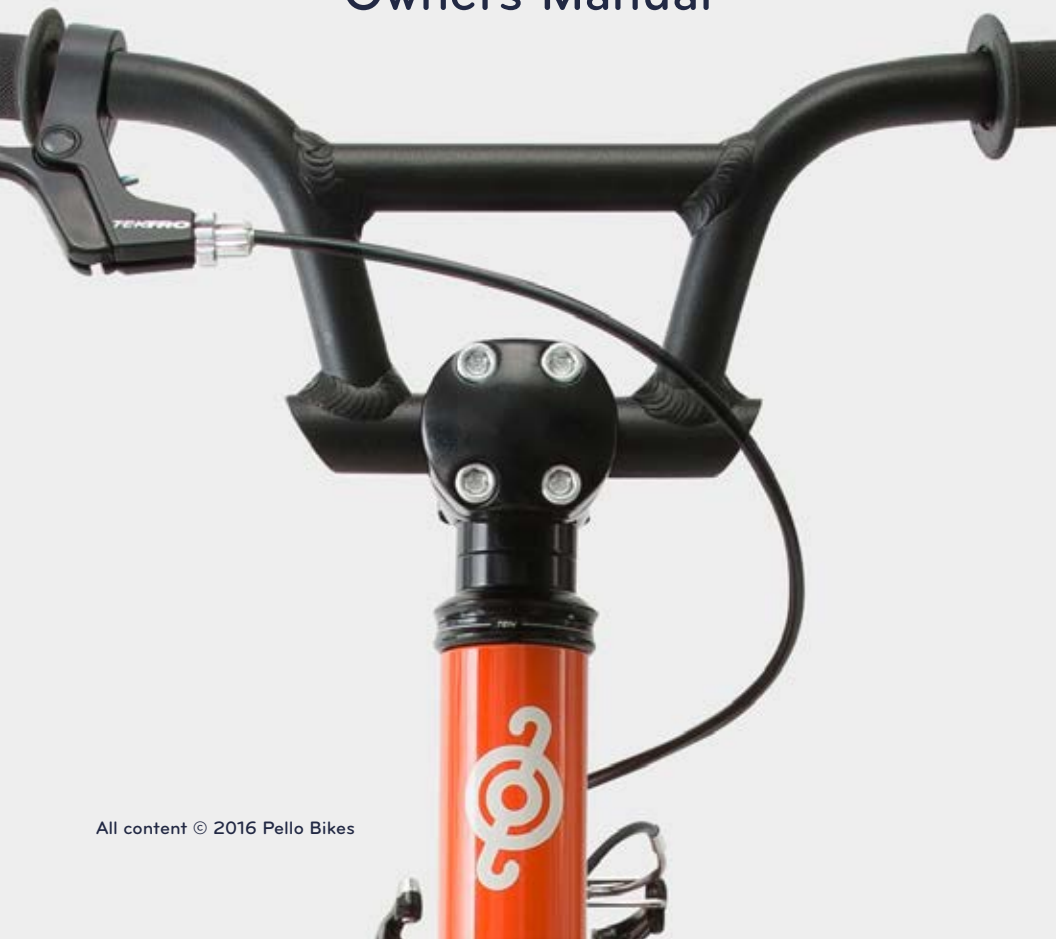




## Owners Manual





Smile.  
Ride.  
Repeat...

Congratulations, you are the owner of a brand new Pello Bike. Untold adventures await you, but before you head out to conquer the paths and trails please take time to read this owners manual.

You will find everything you need to properly set up your bike and some tips to our new cyclists for being safe whilst having fun.

Beyond that you will even find some tips for maintaining your bike and keeping it's best working order in the future. If you have any questions or issues with your Pello bike now or in the future please drop us a note to [info@pellobikes.com](mailto:info@pellobikes.com)

Enjoy your time out there, cycling is a family affair and a great way to spend time together.

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## Get to know your Pello



1 Frame  
2 Fork  
3 Handlebar  
4 Brake Lever

5 Shifter  
6 Stem  
7 Headset  
8 Tire

9 Spokes  
10 Valve Stem  
(Presta)

11 Rim  
12 Crank Arm  
13 Chain ring  
14 Bottom Bracket

15 Pedal  
16 Saddle  
17 Seatpost  
18 Seatpost Clamp

19 Chain guard  
20 Dérailleur

# What do I need to put it together?

Now that your bike has been delivered there are a few steps you need to take to get it ready to ride.

Before your bike left our hands we went through a quality checklist that is included in your paperwork. When you opened the box you are looking at a Pello that is 95% assembled. Please see below for a few things that are needed to make it 100%.

## Tools needed:

- 5mm and 6mm Allen wrenches (provided)
- 15mm open wrench (or adjustable crescent wrench)
- Phillips screwdriver
- Presta valve tire pump (we made sure the tires are properly inflated when they left our shop but you may still need to top them off. If you don't have a presta valve pump there is a presta valve adapter in your welcome bag).

## You will need these tools in order to:

- Install and secure the front wheel (Romper and Revo)
- Install and align the handlebars
- Install the pedals
- Install the saddle and adjust the height

# What's in the box?



In the box you will find a

- Bicycle
- Saddle/seatpost
- Small parts box that contains: Pedals, Reflectors, and Bell
- Welcome bag that contains: Manual & Tools

Your new pello is packed tightly and carefully, please take care in removing and unpacking the pello as to not damage it. Also, watch out for the staples that hold the box together as they can be sharp.

# Assembling your bike

## Install and secure the front wheel

\*(Note that the Romper and Revo require the provided 5mm Allen wrench.)

### Step 1/3

Romper & Revo = Loosen 5mm Allen bolts on each side of wheel but do not remove.

Reddi & Rover = Remove screw nut from quick release and insert quick release skewer as shown below. You will find the quick release in the small parts box.

\*(Kenda K-Rad tires are not directional, however for proper bike etiquette it is recommended to place the quick release lever on the non-drive side of the bike, i.e. the side without the chain)



Reddi & Rover

### 2/3

Romper & Revo - Skip to next step

Reddi & Rover - Hand screw nut partially onto skewer with spring going first



### Step 3/3

Romper & Revo = Attach wheel to fork and tighten both sides clockwise with 5mm Allen key until secure

Reddi & Rover = Attach wheel to fork and tighten screw nut until the quick release lever is in locked position



Romper & Revo



Reddi & Rover



## Installing Handlebar to Stem

Unscrew stem fixing bolts (see images below) securing faceplate to stem body. Insert handlebar between stem body and faceplate then thread bolts back into the stem loosely. Adjust the handlebar to the desired position to best fit your child (generally perpendicular to the ground) then tighten the bolts 1/4 turn at a time in an X-pattern (Romper & Revo) and Top-Bottom (Reddi & Rover). The faceplate should be tightened evenly on the handlebar so the faceplate gap is even top and bottom and the handlebar is secure.

### Overhead of handlebars, faceplate and stem body



### Romper & Revo



### Reddi & Rover

## Connect the Front Brake (Reddi & Rover)

\*(Please note that Romper and Revo come equipped with a rear coaster and rear hand brake. The rear hand brake should already be connected and adjusted.)

Brakes are essential safety devices so care should be taken to make sure they work correctly.

## Step 1/4

Make sure the brake cable is seated in the brake lever.



Brake lever is NOT seated properly



Brake lever is IS seated properly

## Step 2/4

Squeeze the brake arms together until the pads press up against the rim while pulling the brake noodle across to the noodle holder.



Noodle Holder  
Brake Noodle  
Brake Arm



Squeeze brake arms and pull noodle to noodle holder

## Step 3/4

While continuing to hold the brake arms together, slide the end of the brake noodle into the slot on the noodle holder. Let go of the brake arms. Then slide the boot over the end of the noodle.



Now that the brake is connected, squeeze it several times to make sure it is working properly.

### Install the Pedals

You will find the pedals in the small parts box. They are marked L for left side and R for right side on the end of the axles as shown in the image below. The right side of the bike is called the drive side or the side with the chain.



#### Step 1/3

The right pedal marked R will thread in to the right crank arm by turning the pedal axle CLOCKWISE

#### Step 2/3

The left pedal marked L will thread in to the left crank arm by turning the pedal axle COUNTER CLOCKWISE

#### Step 3/3

Use an adjustable wrench or 15mm open end wrench to tighten the axle of the pedal into the crank arm. Tighten firmly.

### Install the Saddle / Height Adjustment

For your child to ride their new bike properly, the saddle must be correctly installed and adjusted to the right height for them.

#### Step 1/3

Use a 5mm allen wrench to loosen but not remove the seat post clamp bolt.



#### Step 2/3

Slide the seatpost into the seat tube so that the top of the saddle is level with your child's hip. Ensure the saddle is straight and tighten the seat post clamp to secure the seat post.

#### Step 3/3

The saddle should be parallel with the ground, if needed you can adjust the saddle by loosening the 6mm bolt under the saddle. This also allows you to move the saddle back and forth to adjust the fit of the saddle (more in the "bike fit" section).



Assembling your bike cont...

### Install Front and Back Reflectors and Bell

Reflectors are an important safety feature and legally required. Take the two (red and white) reflectors from the small parts box and install as follows.

#### Step 1/3

Use a phillips head screwdriver to attach the white reflector bracket to the handlebars facing forward.

#### Step 2/3

Use a phillips head screwdriver to attach the red reflector bracket to the seat post under the saddle facing backward.

#### Step 3/3

Use a phillips head screwdriver to attach the bell to the handle bar. Let your child determine where the bell should go, right or left side. You can adjust the bell hammer by rotating it as needed.

### Bike Fit

#### Saddle Height

Have them stand next to the bike saddle, adjust the saddle height to the height of their hips by loosening the seatpost clamp with the provided 5mm allen wrench. Once adjusted have them sit on the saddle, continue adjusting up or down until their feet are comfortably on the ground and your child tells you “that’s good”.

#### Saddle Position

When looking at the bike from the side view, the saddle should be parallel with the ground plane. Additionally it should be straight and aligned with the top-tube when looking from above.

#### Reach

While sitting on the saddle they should be able to reach the handlebars comfortably (ideally they will have a slight bend in the elbow’s). There are 2 ways to adjust the reach.

Saddle position - You can slide the saddle backwards or forwards by loosening the 6mm bolt under the saddle. This will also allow you to adjust the saddle angle.

Handlebar position - You can move the handlebars forward and backwards by loosening the fixing bolts on the faceplate of the stem.

#### Front Wheel and Handlebar Alignment

Ensure the handlebars are aligned. They should appear straight when looking at the front wheel. To adjust the alignment loosen the fixing bolts on the stem and adjust.

#### Brakes

We check that all brakes are adjusted before shipping, before riding you should verify that your child can comfortably use brake levers and make sure brakes are operating properly. If needed you can adjust the position of the brake lever and bring it closer to the grip by adjusting the 2mm allen screw located on the brake lever.

To make sure your child can control the brakes they should stand stationary with their feet on the floor and test the brake levers. Also, ensure they are able to engage the coaster brake on Pello bikes that are equipped with one (Romper & Revo).

# Checklist, Review & First Ride

## Checklist

- ☐ Saddle adjusted properly and secure?
- ☐ Handlebar adjusted properly and secure?
- ☐ Brakes operate properly?
- ☐ Pedals tightened?
- ☐ Wheels secure in the dropouts? (Wheel should spin freely and feel tight in bike)
- ☐ Tires properly inflated?
- ☐ Ready to ride?

## Review the bike with your little one & First Ride

OK, now that the pello is fitted properly and you've gone through the checklist make sure to take the time and explain how the bike works and review all the parts of the bike. Begin by talking about what each part does (refer to "Get to know your Pello" section). Explain how and where to hold onto the handlebars, how all the controls work. Lift the rear of the bike off the ground and spin the cranks to show them how the pedals make the rear wheel go-round. Show them how the brakes work.

Being comfortable on the bike is important for your child's first ride on their Pello. Ensuring the controls are correctly positioned and the bike is properly adjusted to suit them will help them to quickly learn how to control and handle their Pello Bike. If you have any questions regarding the bike features or fit please contact us or visit your local bike shop.

Refer to our website for tips on how to start riding.

Always wear a CPSC approved helmet while riding.

Life's an adventure, Let's Ride!

# Maintaining your bike

As with all bikes, occasional care and maintenance is necessary for your Pello Bike to roll it's best. If you have any questions regarding maintenance please contact us or visit your local bike shop and qualified mechanic.

## Lubrication

Check the chain and cables occasionally to ensure they are correctly lubricated. If the chain looks dry or has excess dirt, it should be cleaned using a degreaser, then a small amount of bicycle chain lubricant should be applied. This will ensure it operates smoothly and help prevent corrosion. To keep cables moving smoothly, it may be necessary to replace them or lube them. If you are unsure how to lubricate or replace your cables please contact us or visit your local bike shop and qualified mechanic for assistance.

## Nuts Bolts and Fasteners

Occasionally check all nuts, bolts and fasteners to make sure they are secure. Make sure none are loose, damaged or corroded.

## Tires and Wheels

Tire pressure should be checked occasionally to make sure that tires are inflated to the correct pressure, refer to the "Inflating Tires" section for directions. Inspect tires for wear and replace it if there are any cracks, cuts, uneven wear or bald spots.

If wheels are rubbing on the brake pads it may indicate they have become "out of true". This means they will not rotate without shifting from side to side. In this case contact your local bike shop and a qualified bicycle mechanic inspect them and perform any necessary adjustments.

## Brakes

Periodically check that brakes are functioning correctly. Squeeze the brake lever, the brake pads should touch the rim of the wheel tightly before the lever reaches the grip. If this is not the case use the cable adjuster to tighten the cable and then retry. Wheels should rotate smoothly without rubbing on the brake pads. Make sure the brakes are making contact evenly with the rim and not hitting the tire or missing the rim. If you have any problems with brakes, contact your local bike shop and a qualified bicycle mechanic to inspect them and perform any necessary adjustments.

## Cables

Inspect cables occasionally for and corrosion, damage or fraying. If any of these things are apparent, contact your local bike shop and a qualified bicycle mechanic.

## Bearings

Bearings are located in the hubs, bottom bracket, pedals and the headset. If they are not rotating freely or any other issues, contact your local bike shop and a qualified bicycle mechanic to inspect them and perform any necessary adjustments.

## Reflectors

All Pello bikes come with a white reflector on each wheel, and one front (white) and one rear (red) reflector. Reflectors are an important safety feature and are legally required. Make sure they are clean and securely fastened to the bike as per the assembly instructions.

## Maintenance Questions

If you are unsure about any point of maintenance or have any further questions please contact us:  
info@pellobikes.com

# Inflating Tires

The correct air pressure for tires is present on the tire sidewall. Take care to not over or under inflate tires. New bikes have inflated tires but may have lost some pressure so it is recommended to check pressure before riding.

Inflate tires according to the tire wall pressure recommendation.

The below chart lists the corresponding tire pressures for each Pello model

Inflate the tires by removing the dust cap from the valve, unscrew the presta valve and inflate with a “Presta” valve pump. Reverse the steps when finished inflating the tires. If you do not have a Presta valve pump use the adapter included in your welcome bag.

## Tire Pressure Chart

Reddi & Rover  
40-65 PSI

Revo  
40-65 PSI

Romper  
40 PSI Max

## Cleaning & Periodic Maintenance

Keep your bike clean by washing it with a sponge water and a gentle degreaser. Do not use a power washer as it may damage bearings. Remove excess water with a dry cloth or towel. After washing it is a good idea to apply chain lube to keep the chain from rusting.

Riding your pello means your having fun but that also means you should properly inspect it to a minimum of the following:

**Yearly** - check tires and wheels for integrity and proper condition. Adjust the tension of the brake cable since it can expand after Initial use. Adjust the shifters and dérailleur. Check all connection and torque points on the bike such as Handlebar, headset, cranks, pedals, saddle, seat post, and all mounting screws. Check brake pads, bicycle chain, gear, sprocket, rims for wear and check the tightness of all fittings and connections.

**Once your bike is 3+ years old or has a lot of miles on it (like 700 miles)** - Have a professional and experienced mechanic disassemble, inspect, clean, lubricate and possibly replace wear and tear components such as: Hubs, pedals, headset, brakes, and drive-train.

## Safety Tips

### Always wear a helmet

When riding your Pello make sure to always wear a helmet that is properly adjusted. Always wear a helmet that is CPSC approved.

### Night Riding

If riding at night take extra precautions to make sure you are seen. Local laws may require that you use lights in addition to a set of CPSC compatible reflectors. Make sure all bikes are equipped with a full set of reflectors (supplied with your Pello) that are correctly positioned and clean.

Wear reflective and or high visibility clothing and only ride at night when necessary. When riding at night, slow down and use familiar roads with street lighting.

## Satisfaction Guaranteed (Return Policy)

We want you and your little one to be totally content with your new Pello purchase. To make sure you love your Pello we offer a 60 day full refund guarantee. Sort of like buying a new pair of shoes, generally wear them around a bit but don't wear them out, if they don't fit take them back. When trying out your Pello try to keep it in a clean condition. If you aren't in love with it or it doesn't fit properly after 60 days we give you your money back and pay for it to be shipped back to us. Shoot us an email to arrange a return at shane@pellobikes.com.

## Warranty

We believe in our little bikes and think that you should to that's why we offer a lifetime warranty on the Frame and Fork for as long as you own the bike. For all the other parts of the bike you are guaranteed for 2 years. (Warranty applies to original owner)

## Spare Parts

We carry most of our parts in house, if you need something extra just ask, we've got you covered.

## Contact

info@pellobikes.com  
804-477-1824

Life's an adventure, lets ride!

lets  
ride

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